



CASTLEGAR NORDIC SKI CLUB

2020 User Survey Report

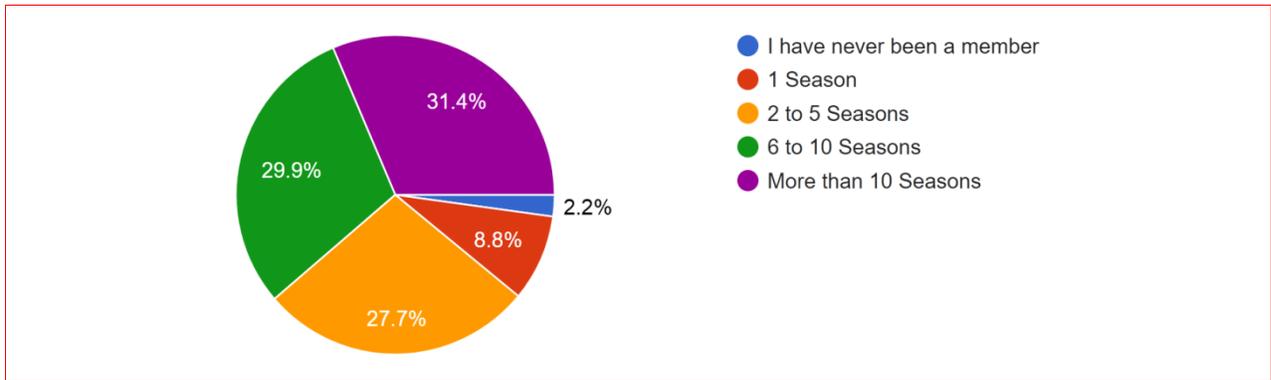
Survey Period: April 8, 2020 to April 30, 2020

Number of Respondents: 140

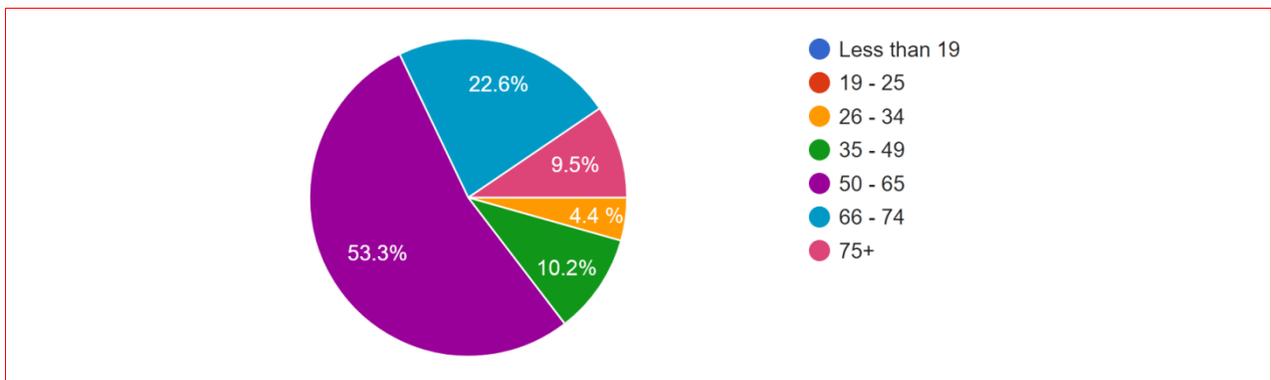
Note: Responses to questions may not total 100% due to rounding or because multiple responses may have been selected for a single question.

1. How long have you been a member of the Castlegar Nordic Ski Club (the Club)?

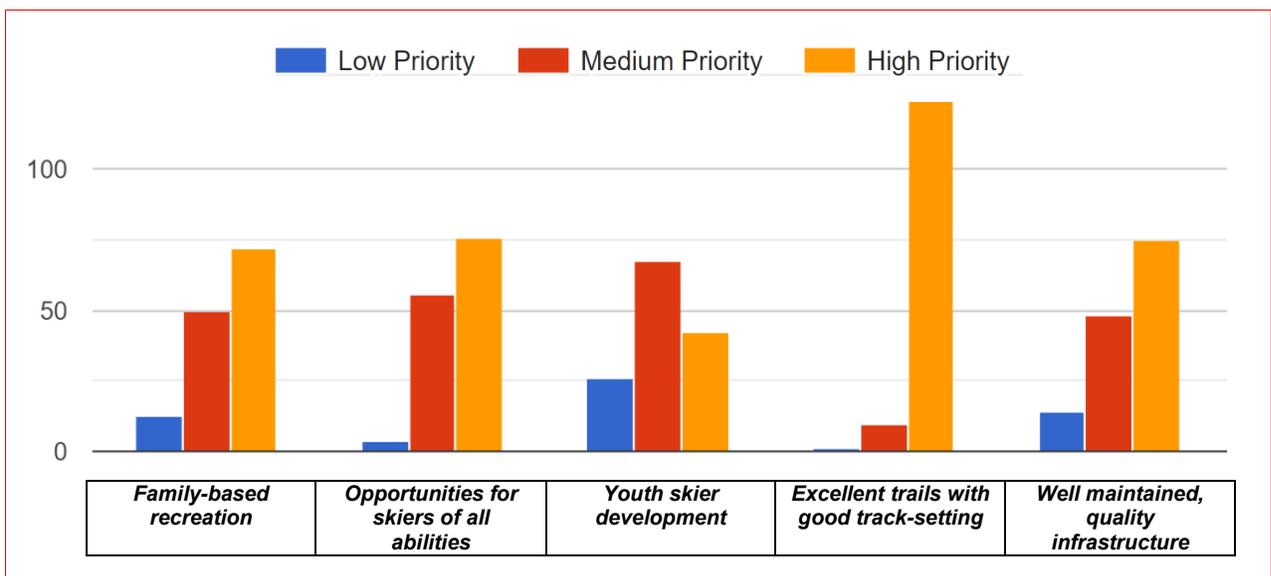
(Total number of seasons - continuous or non-continuous)



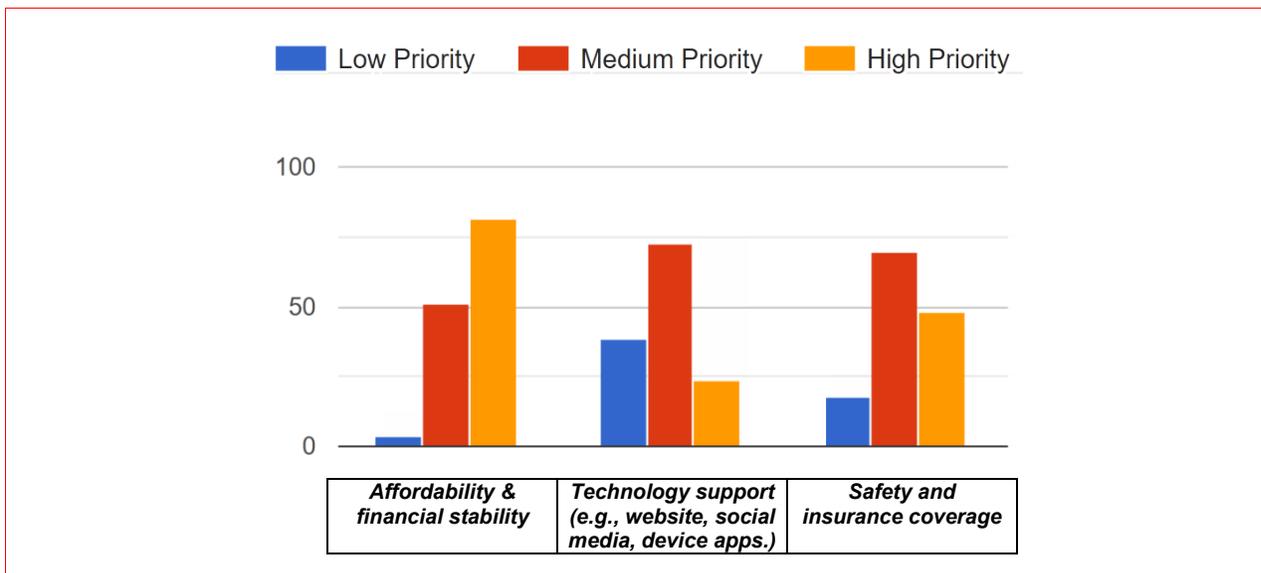
2. What is your age category?



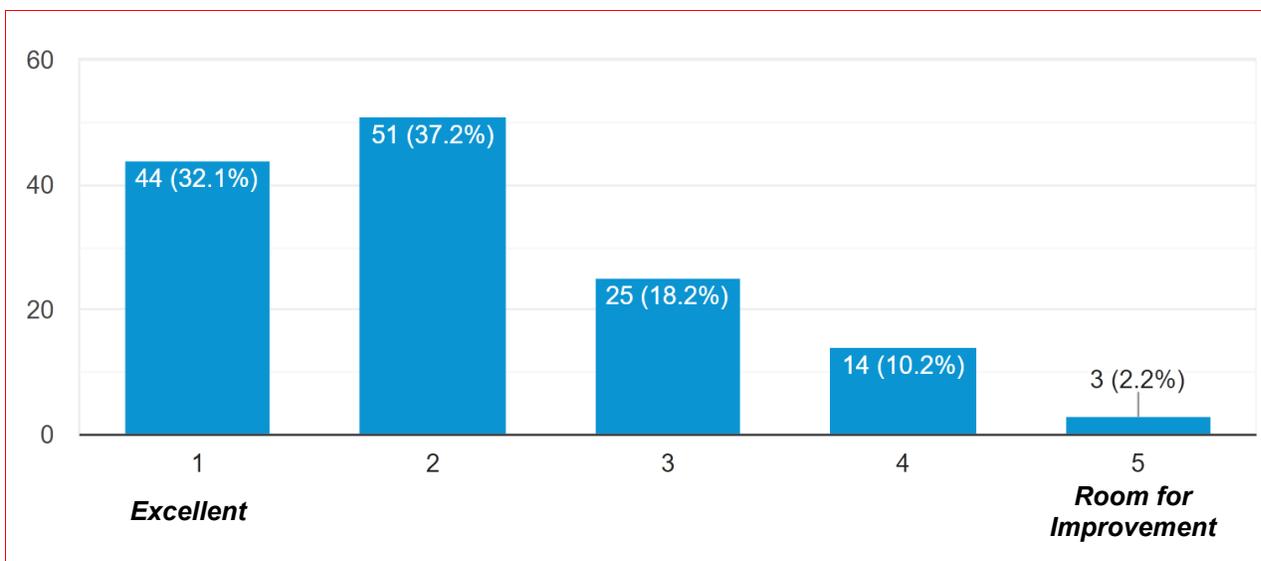
3. In updating the Club's 5-Year Strategic Plan, which of the following should be priority goals for Executive to focus on in the near future?



3. In updating the Club's 5-Year Strategic Plan, which of the following should be priority goals for Executive to focus on in the near future? (*continued*)

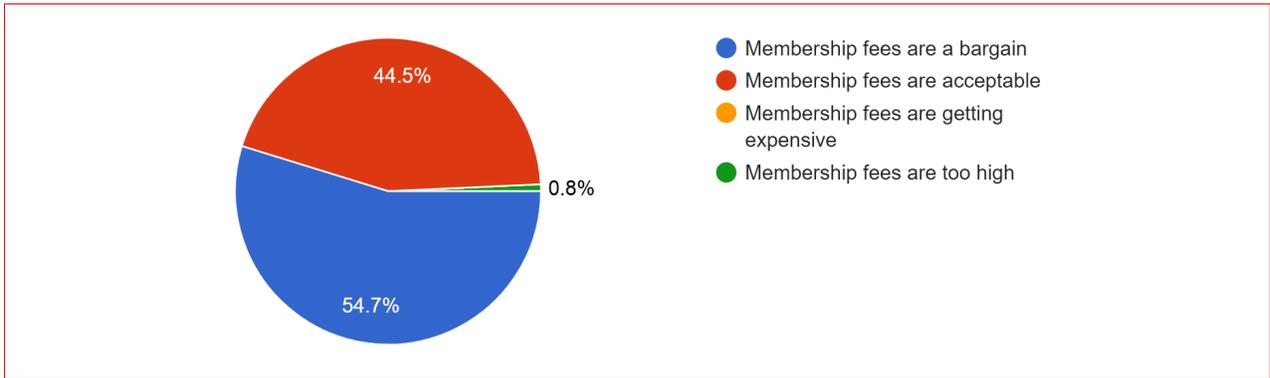


4. How would you rate the amount and quality of communication and access between the Club Executive and Members (e.g., through member meetings, newsletter, events, website, social media, emails, personal contacts, etc.)?



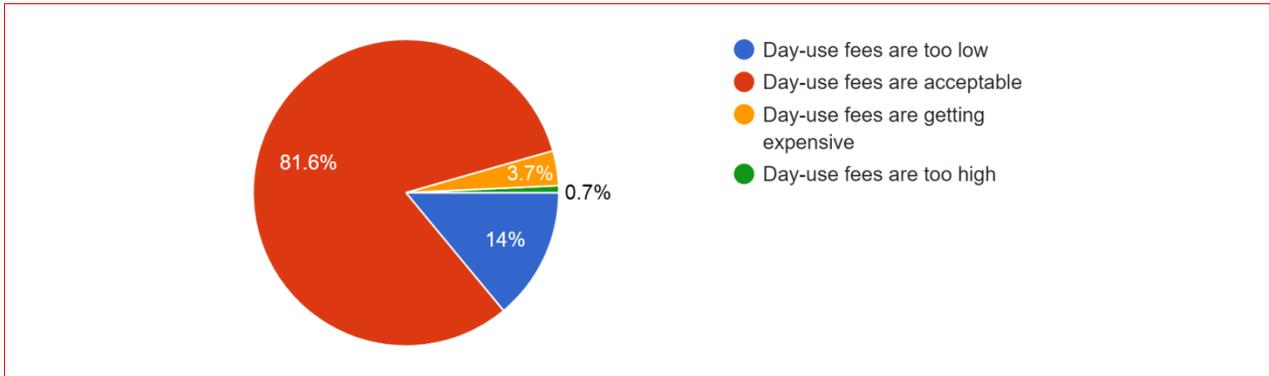
5. Are Club Membership Fees reasonably priced?

(Current Early/Regular Fees are: Adult: \$70/\$75, Family: \$135/\$145, Junior (<18): \$25/\$30, Student: \$45/\$50, Child (<7) & Senior (80): Free)

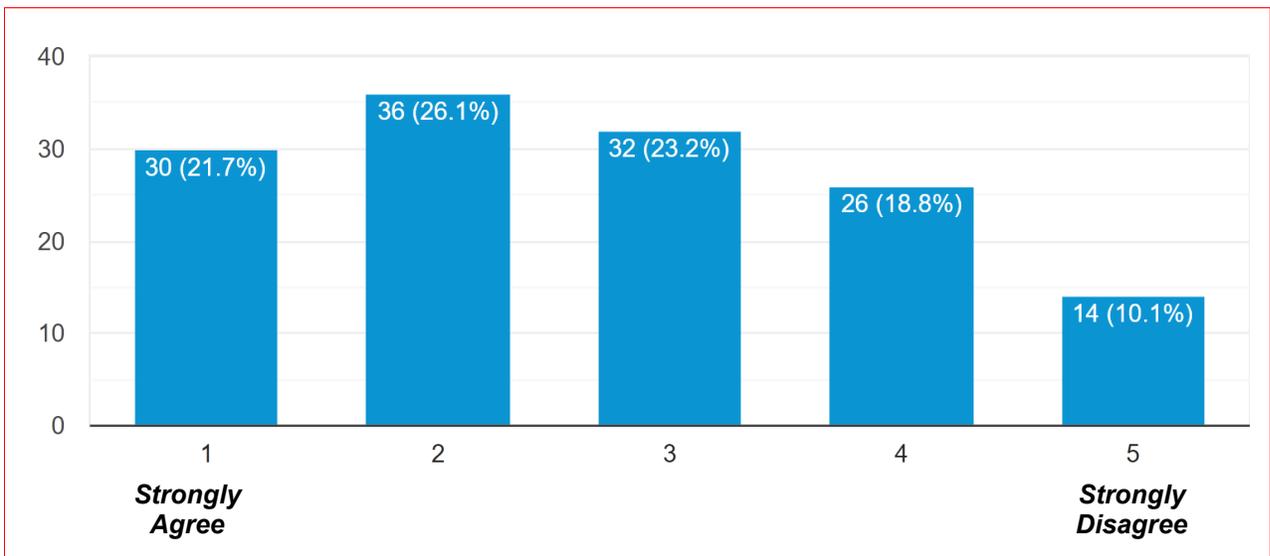


6. Are Club Day-Use Fees reasonably priced?

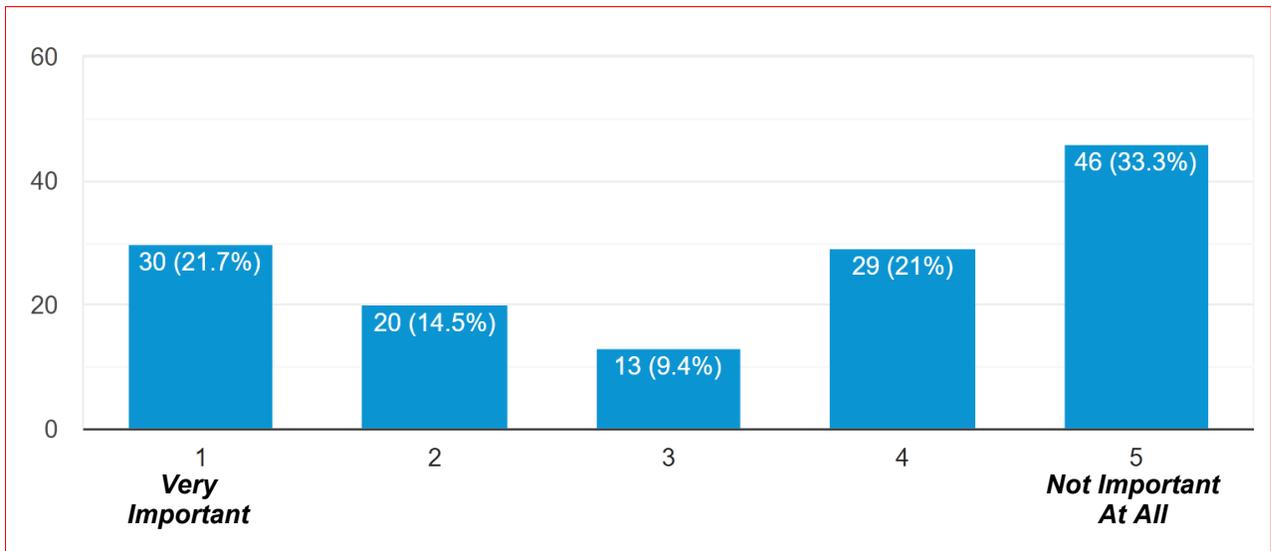
(Currently: Adult: \$10, Family: \$20, Junior (7-16): \$5, Student: \$5, Child (<7) & Senior (80): Free)



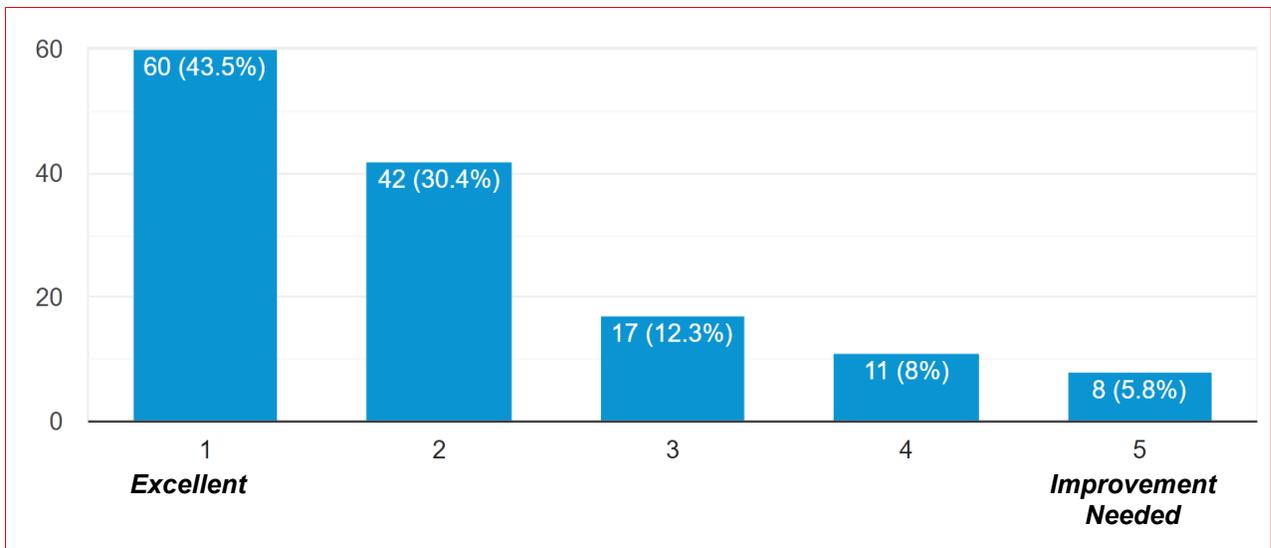
7. Would you support an increase to the Adult day-use fee from \$10 to \$15?



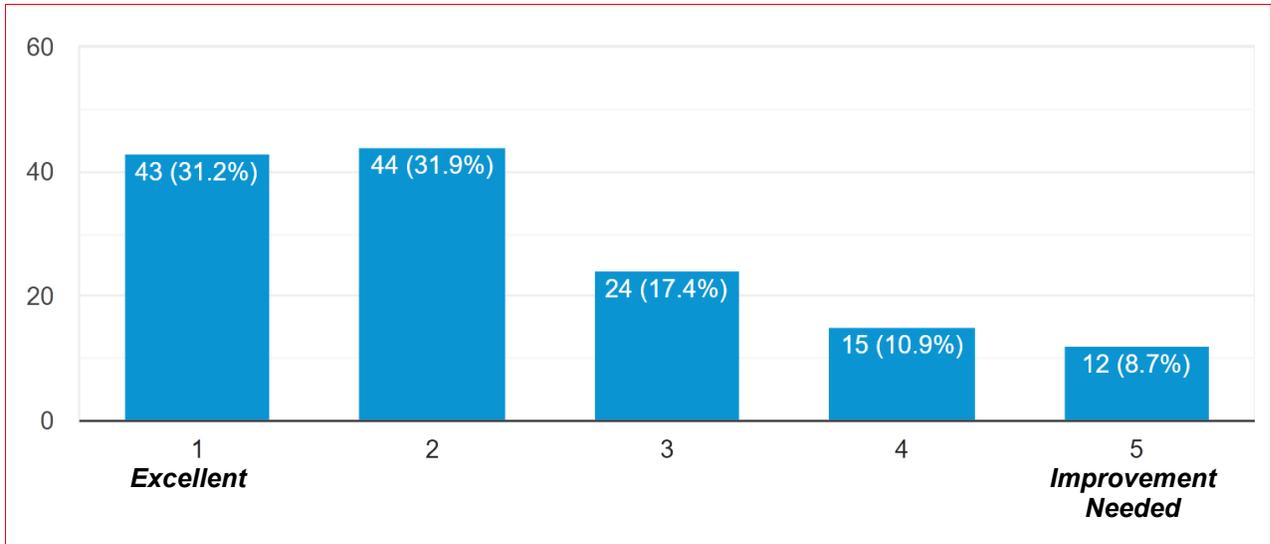
8. For several years the Club has had reciprocal agreements with the Rossland Blackjack Ski Club and the Nelson Nordic Ski Club to offer reduced day-use rates.
How important is it to you to be able to ski at these other Clubs at a reduced rate and to maintain these agreements?



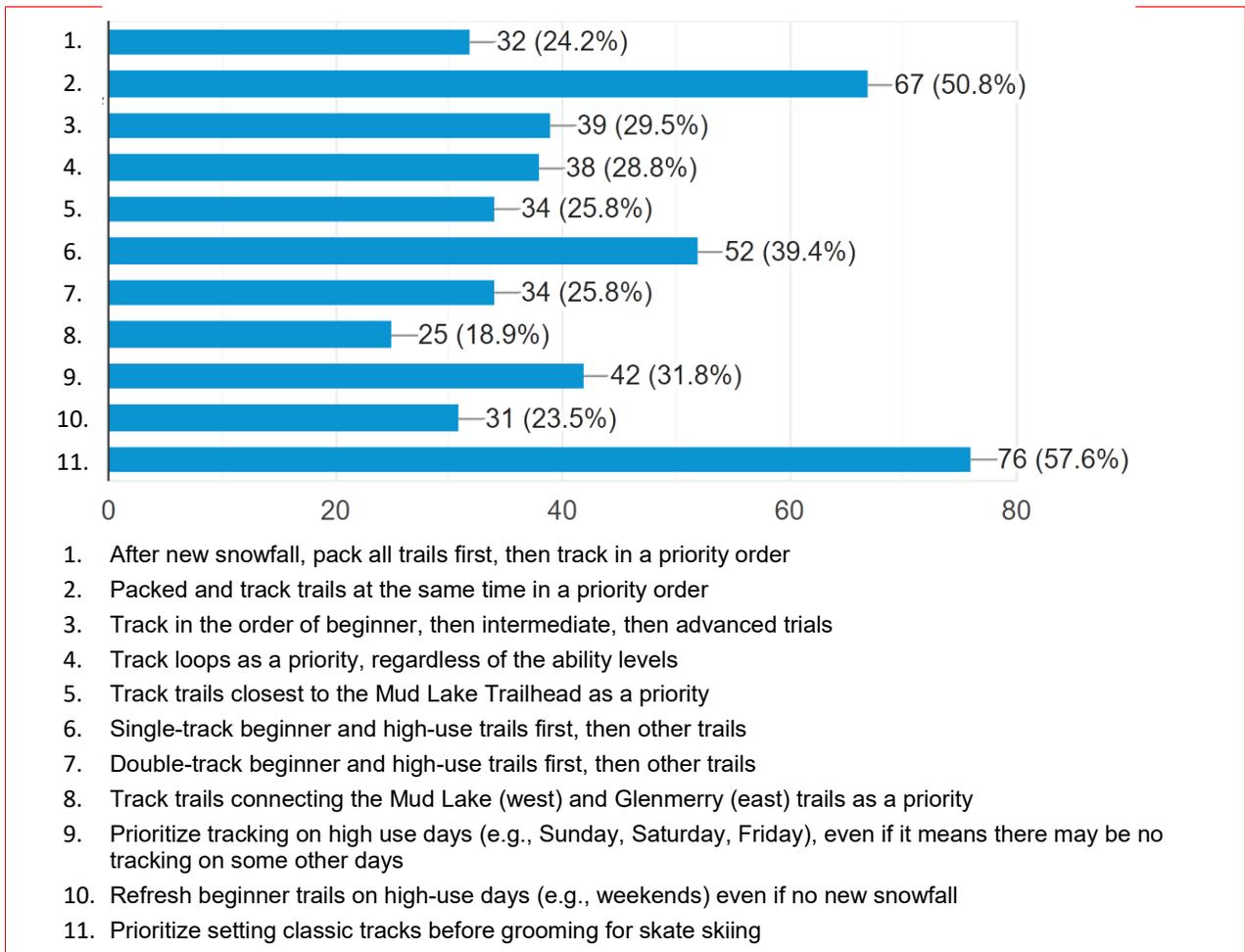
9. Overall, how would you rate the QUALITY of trail grooming and track-setting?



10. Overall, how would you rate the FREQUENCY of trail grooming and track-setting?

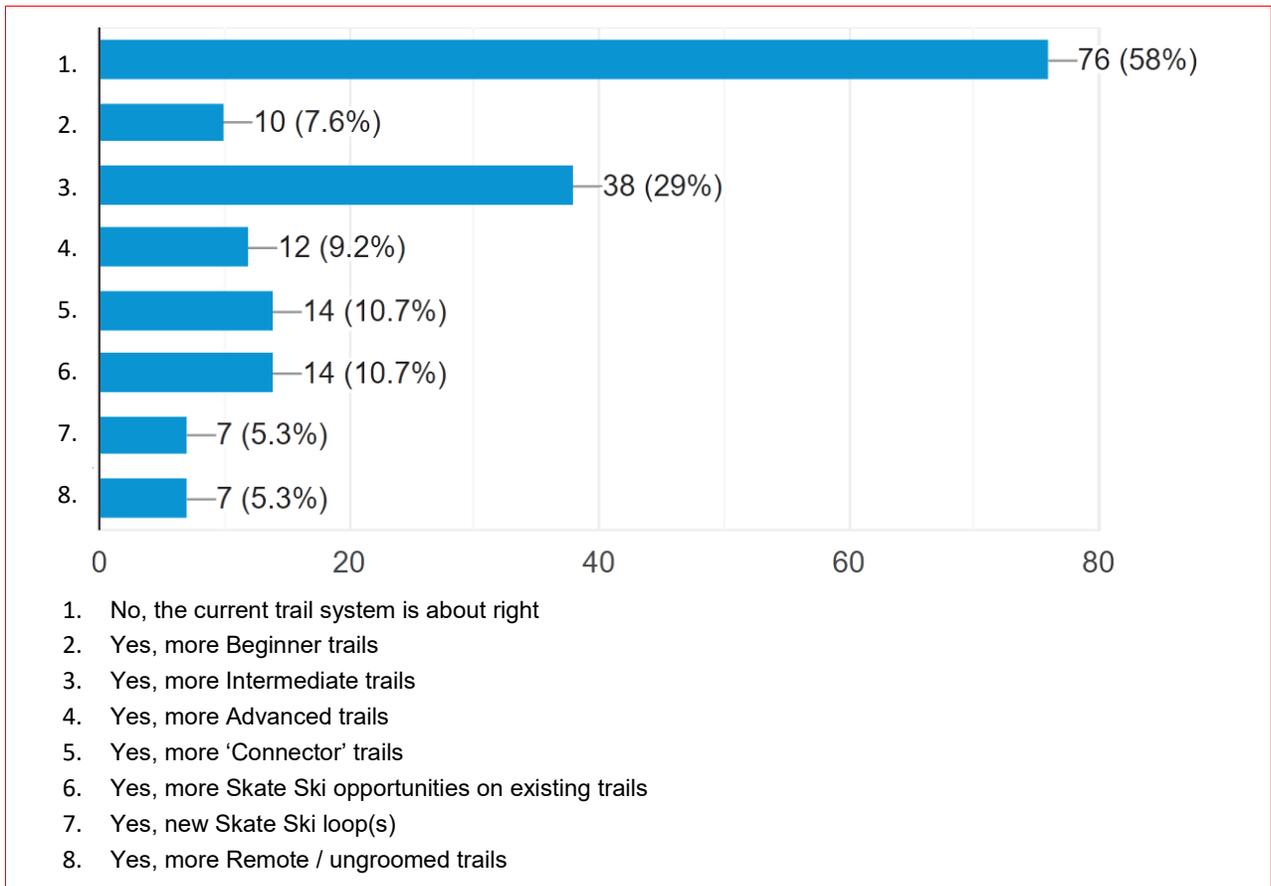


11. The Club will be developing a written strategy for trail grooming and track-setting. Which of the following strategies would you agree with, assuming conditions and funding allow?

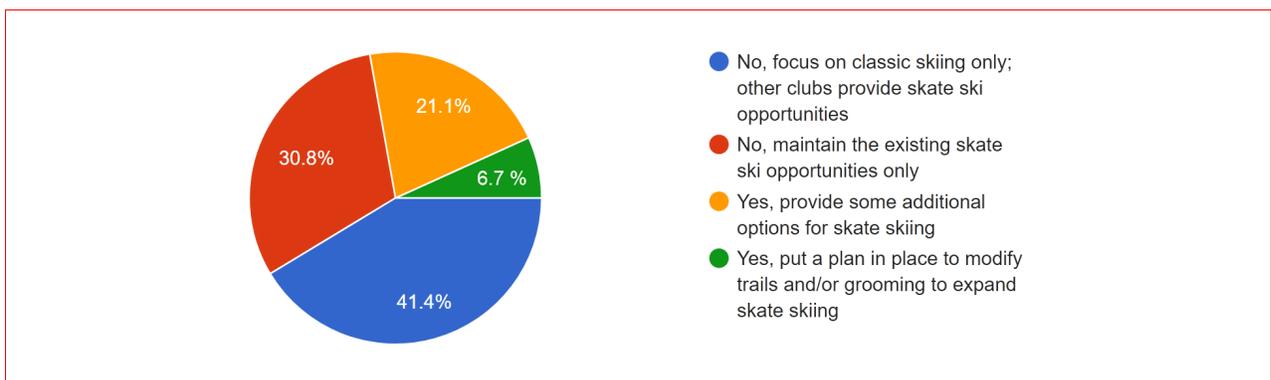


12. The Club currently grooms and track-sets about 45 kms of trails.

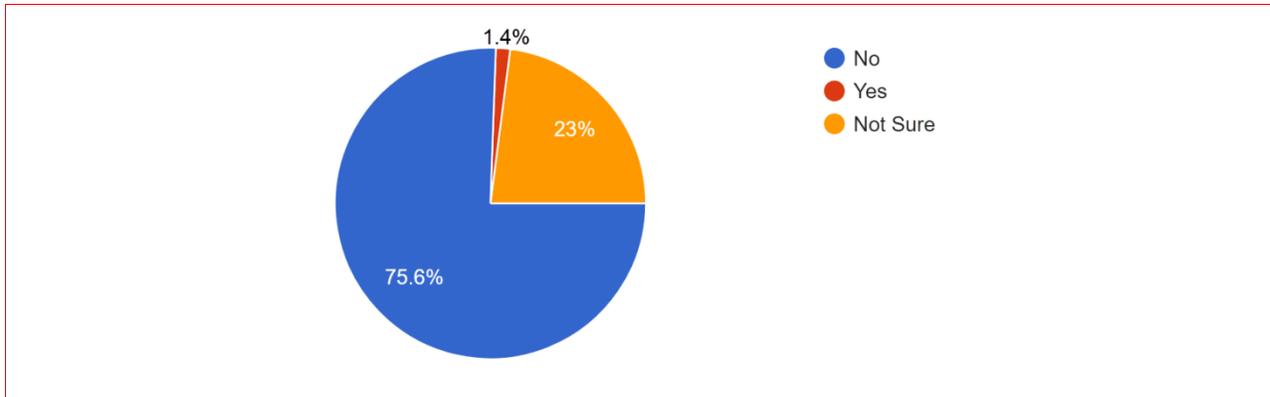
Should the Club expand the current ski trail network?



13. Without reducing the priority on classic skiing, should the Club pursue additional opportunities and trail modifications for skate skiing?



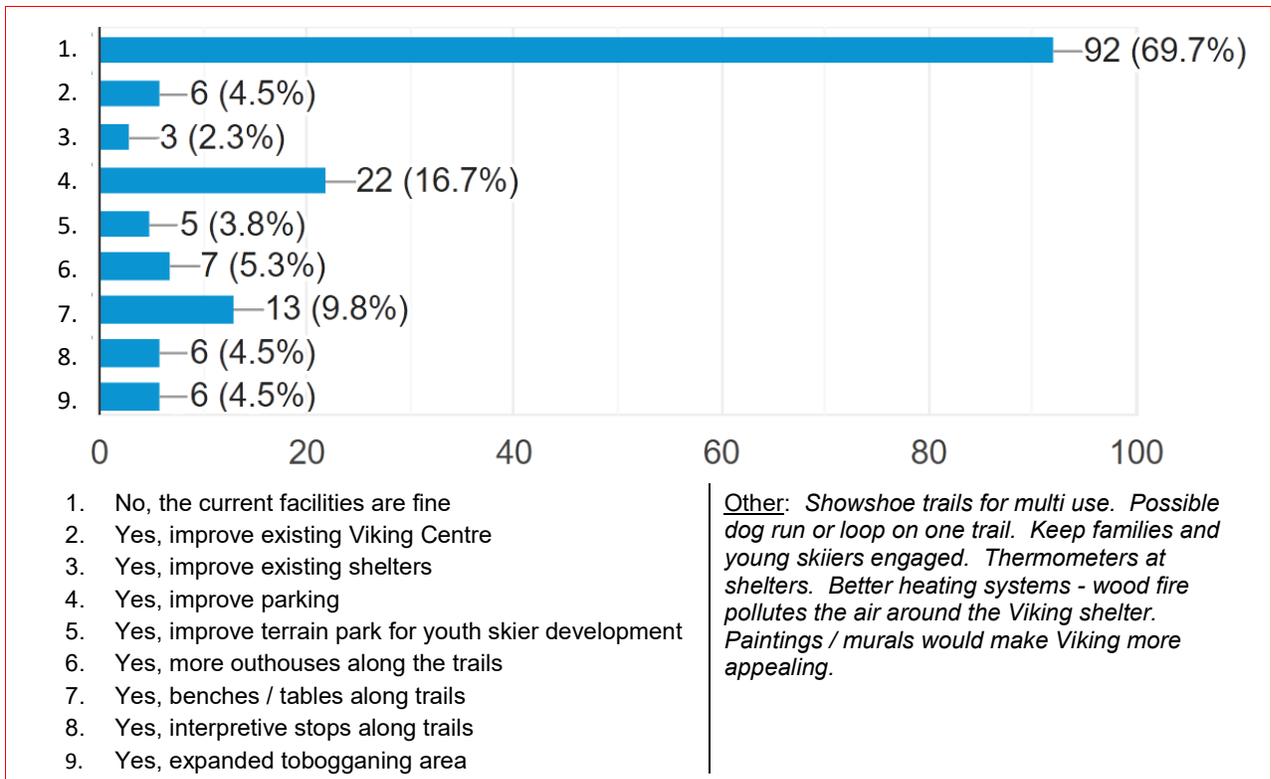
14. Is another shelter needed along the current ski trail network?



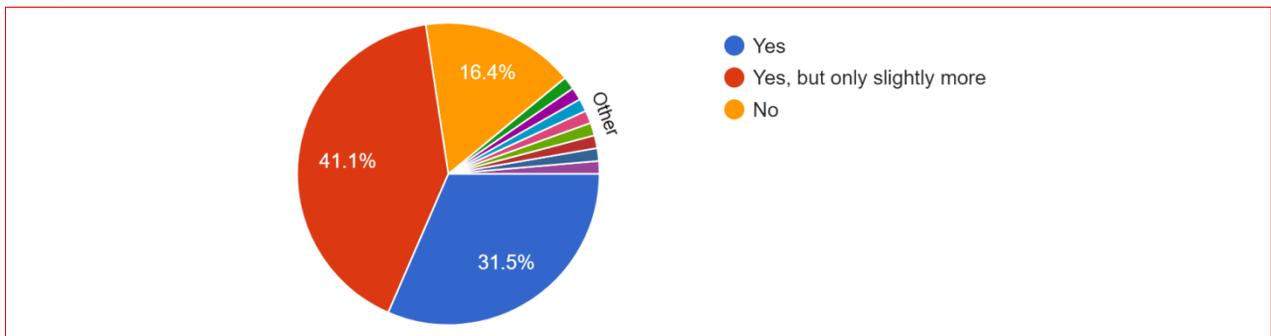
15. Do you have any comments regarding another shelter or about shelters in general?

- *Shelters require upkeep, the more you have, the more upkeep it will be. We have great shelter options now.*
- *Love the trailhead shelter and the new Ivar shelter with the big picture window/view!*
- *Really appreciate the shelters as is, and can see how the "warden" system helped to make sure they were well stocked and clean.*
- *I feel the Snowberry cabin has been a great success. I feel this is partly responsible for the bright conditions inside. The older cabins are relatively dark and would benefit from some tree clearing on the South and West sides. The Viking Center is crucial to family and social events and I feel we should consider the install of a portable generator to provide better lighting and perhaps some comfy sitting to provide a cozier feel.*
- *I think the current shelter options are absolutely perfect. They are well spread out, but also in key areas!*
- *They are great and sufficient.*
- *If there are more remote / ungroomed trails built, plan to have a new shelter close by.*
- *Shelters are placed in strategic locations now*
- *Nicely maintained-thank you.*
- *They have been cleaned up with less rodents! Thanks.*
- *I rarely if ever use the shelters.*
- *Maybe another shelter along the Norwegian being as there is 6.4 km between Glenmerry shelter and Norwegian shelter.*
- *Maybe one needed if more trails are created but now I don't see the need*
- *Might be a goal to establish a shelter at the end of an extended untracked trail for overnight use. An untracked trail like beyond the Glenmerry/Norwegian junction that gets occasional packing after several significant snow falls.*
- *The shelters are great. i don't think we need another one.*
- *I don't use the shelters. I go out, ski, and come home. I rarely enter even the Viking Centre. That said, I think the shelters and Viking Centre are wonderful.*
- *The current shelters are of high quality, and the volunteer efforts in keeping them maintained this year was exceptional! Well done.*
- *Perfectly placed throughout the hill.*
- *Love the ones we have. A trailhead cabin @ Glenmerry may increase use & fees?*
- *Love current shelters, if it made sense to have another I'd go for it.*
- *I've been skiing here for years and really appreciate the current up keep levels and newest shelter.*
- *Shelters are great, but the more there are, the more facilities to maintain. Perhaps wait 2 years, and reconsider, as we have the new shelter as of 2 yrs ago. Better to go slow and steady with improvements, than a mad dash! I'm uncertain of where a new shelter should go, unless a new trail in the uplands were to be developed and maintained.*
- *I think the number of shelters is well balanced right now. Skiing every week last year, we rarely if ever found too many people in a single shelter. If you have too many shelters, it's too much maintenance and more likely you may have to light your own fire.*
- *I would like to see hand sanitizer at all shelters and in outhouses. Put into a locking wire cage so it isn't stolen.*
- *They are fabulous! And well maintained.*

16. Would you like to see improvements or additions to facilities and amenities?

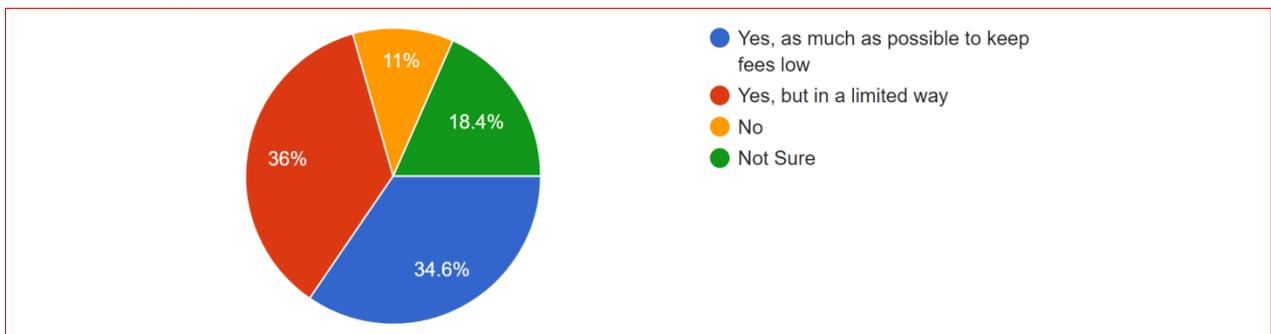


17. If you answered YES to more trails, shelters or facilities, would you be willing to pay higher membership or day-use fees?



18. To help limit increases to membership and user fees, the Club has been exploring commercial sponsorship and marketing opportunities.

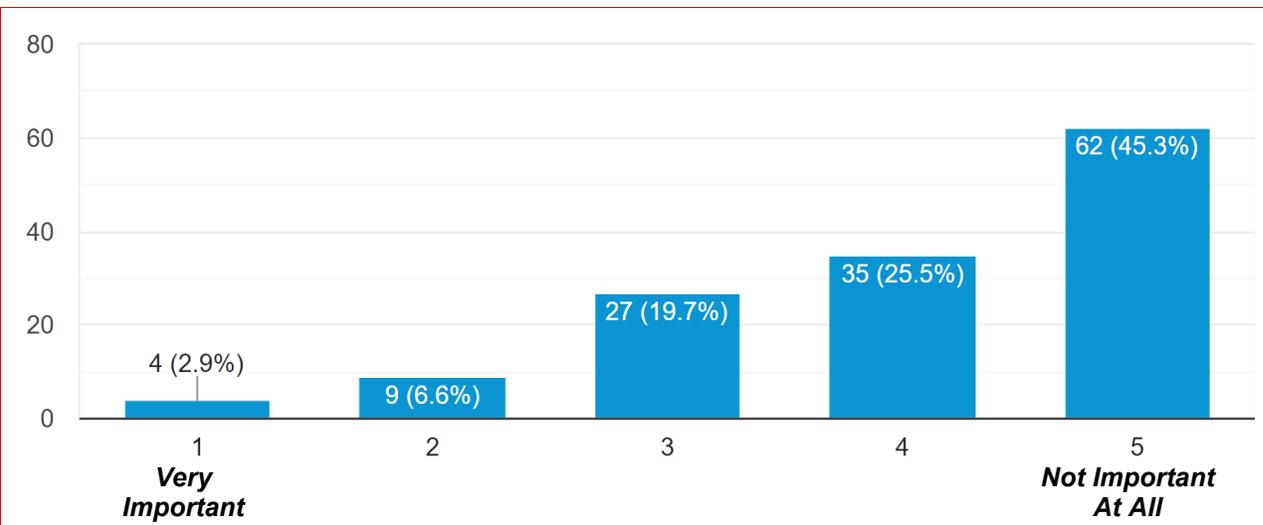
Do you support such partnerships?



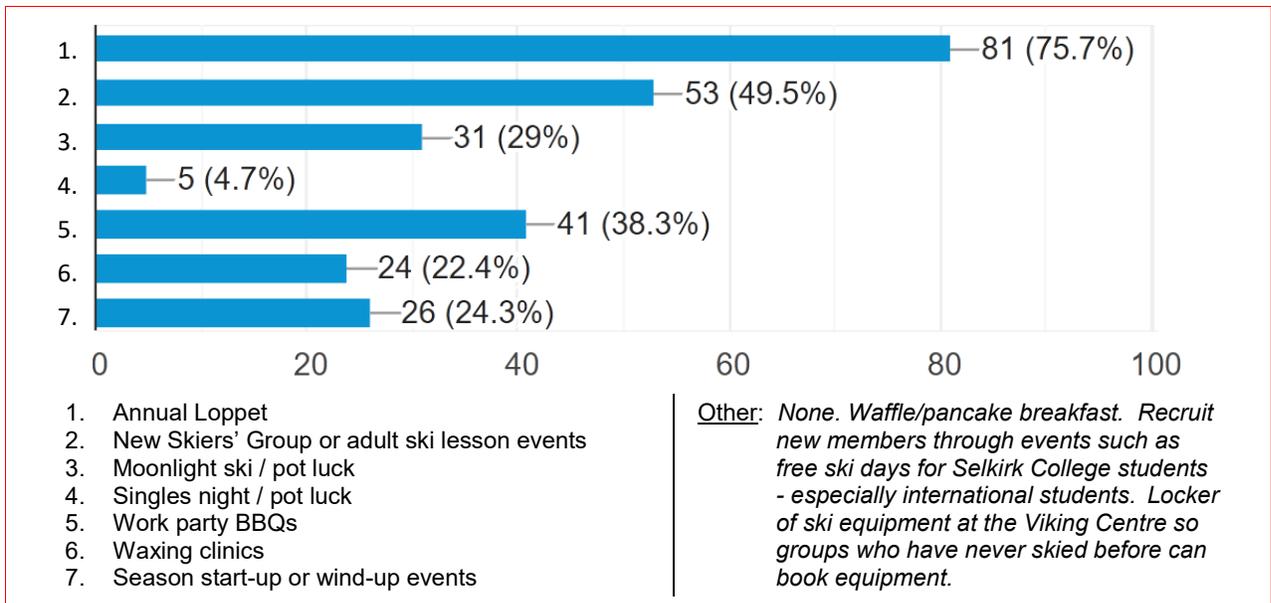
19. In the past, the Club has been successful in securing funding or 'in-kind' support from the Columbia Basin Trust, the RDCK, the RDKB and BC Government agencies.
Do you have any suggestions for other sources the Club should investigate?

- Celgar, Fortis, Heritage Credit Union, Kootenay Savings CU.
- Ask businesses for their interest in donations - eg; The Source for Sports.
- Teck and Zelstoff should be willing participants.
- Local companies like Teck and Celgar.
- Sponsorships from local businesses.
- Fundraisers. Possible swag sales (i.e. toques, hats, shirts, etc.).
- Marketing could be helpful.
- Many additional grant opportunities exist through affiliation with Cross Country BC. These grants could provide additional funds that would allow for moderate membership increases. The cost of membership is currently \$19. That is easily offset by the 10% discount provided members by Kal-Tire each fall.
- Approach the local Industry for Annual donations. Mercer Celgar, Teck, Fortis etc.
- Osprey foundation, Vancouver foundation, mec
- Maybe offering reduced rate e.g. \$60/adult or family pass discounts thru corporate plans to the likes of Teck, Celgar, CBT, IHA (especially now....), Selkirk college (students/staff). One has to think in our current worldly situation, the likes of gyms, community centres and any clubs where 'close contact' is unavoidable, they are going to take a beating from 'users numbers', this means people are going to be very anxious to get outside. As our facility/activity is an outdoor activity where social distancing is almost the nature of the sport, this might be an opportunity to promote the activity thru these corporations. I like sponsorships but once again, think end user and not the corporation - as revenues and 'discretionary spending' is going to all but seize up, perhaps 'employee wellness' should be more the focus - just a few thoughts:)
- Donations from businesses such as local credit unions
- A small overnight lodge somewhat beyond the established trails (or expand the Glenmerry shelter a bit) to accommodate up to 10 visitors with a booking fee of \$200 per night. Firewood, stove and insulated.
- These sources are good.
- Is it possible to create an endowment fund to which people donate or will gifts in exchange for a tax receipt or a couple of hours in the solar hot tub with the free beer?
- Grants definitely.
- Sponsorships for the ski school. Support from big industry/government connected to wellness programs.
- What about a hot dog vendor with hot drinks and they pay % of revenue to club.
- Or ski waxing based on conditions pay per wax?
- Wish I did, but I'm a USA citizen. Some our entities set up endowments; so individuals, families etc. can leave inheritance or allow for people to donate in that person's/families's name.
- Sport Canada?

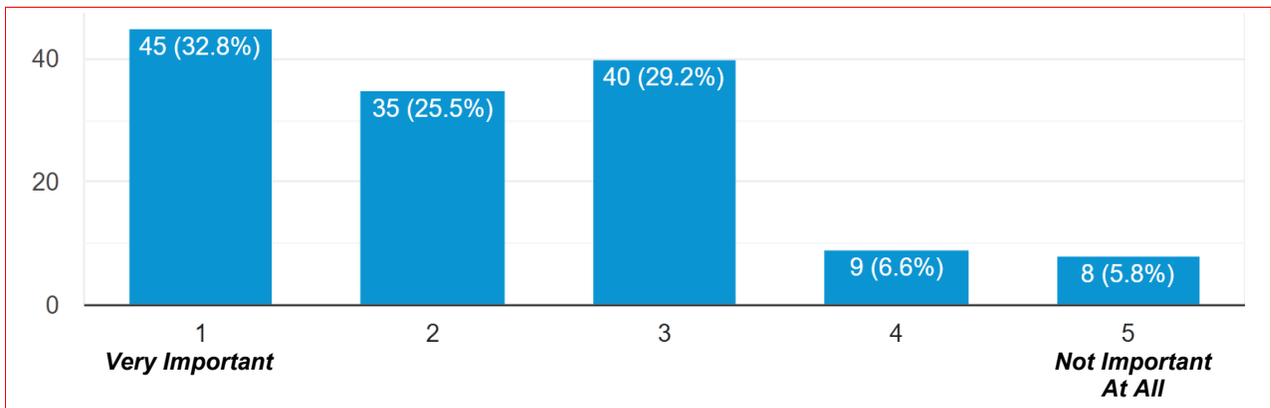
20. How important are Club social events to you?



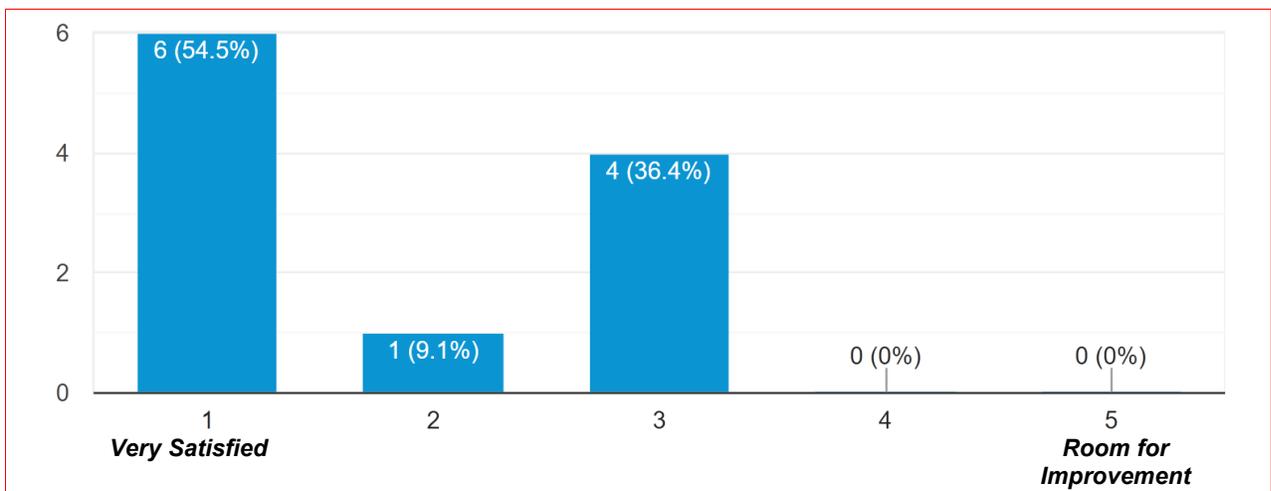
21. Which of the following should the Club provide support to?



22. Currently, the Club subsidizes the operation of the youth Skier Development Program. How important do you feel the youth Skier Development Program is for the Club?



23. If members of your family participated in the youth Skier Development Program this past season, how satisfied are you with the program?

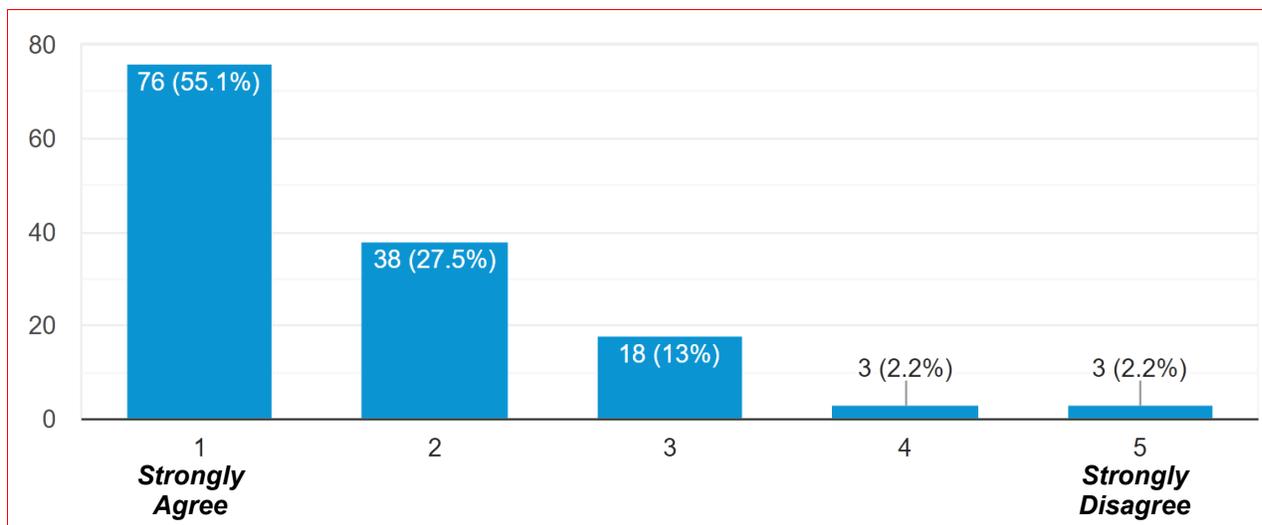


24. Do you have any comments or suggestions regarding the youth Skier Development Program?

- I have no experience with the youth Skier program but believe it is highly important for any club to include youth which will hopefully encourage families to participate.
- Black Jack has a top notch skier development program. Two so close to each other is not the best use of resources in my opinion.
- This is the future for X Country skiing.
- This should be one of the club's main priorities to continue to grow the club.
- Might be wise to focus on family aspect.
- Really important to focus development and energy here - but without there being sufficient links with the Long Term Athlete Development model it will be hard for the program to have longevity. This isn't about creating racers, but is about supporting a sport for life and having youth really develop their skiing skills - and life skills. But, it can't be done well in isolation at just our club.
- A must for continued survival of any facility.
- I wanted to enrol my daughter but couldn't due to work conflicts. Sundays would be better
- I was pleased to see this added.
- I feel that young skier development will be accomplished regardless of this society assistance by school, and closer to city venues such as Rossland area and Nelson area.
- Critical to our future.
- This is not relevant to me, but keep those young skiers and families in!

25. This year the Club offered free season passes and recognition to volunteer fee collectors and cabin wardens.

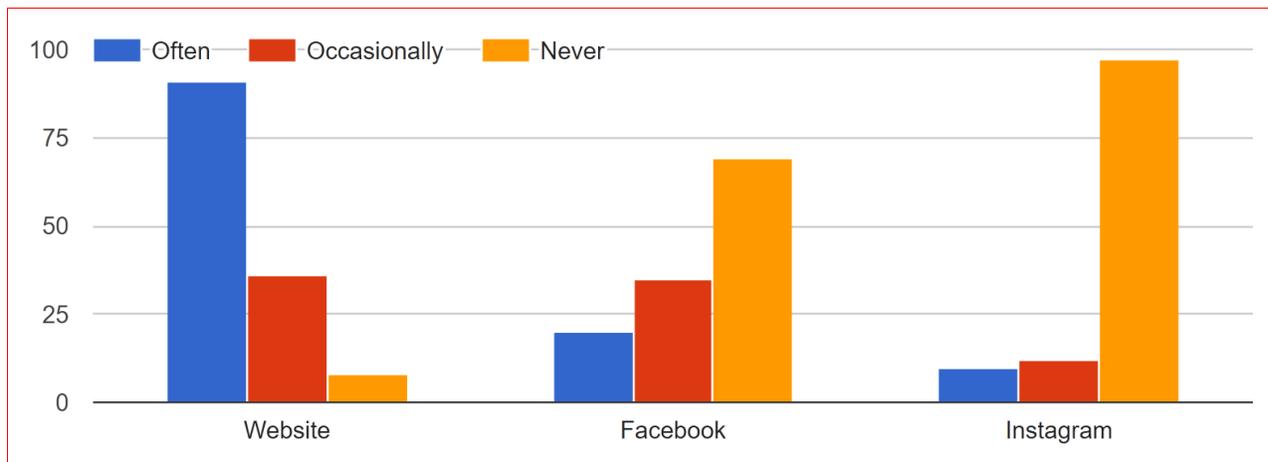
To encourage volunteers, should the Club continue with such initiatives?



26. Do you have any suggestions for additional methods to encourage volunteers?

- *Have a volunteer recognition party at the end of the season.*
- *More media use re the Club and volunteers and the benefits to the volunteers.*
- *Continue recognizing them publicly (with consent of course) on social media, etc. Nominations from members for volunteer of the year award, with a prize from local ski shop?*
- *Posters in the cabins.*
- *Personally I appreciate good grub after a work party. Maybe expand the hot dogs to include smokies with onions and saurkraut.*
- *I think free passes or discounts is a great incentive. I think other clubs base it on number of hours volunteered. So for example, this year a free pass required 16 hours of volunteering. If someone volunteered 16 hours to trail maintenance or firewood cutting, then they should also get a free pass. However, if someone volunteered 8h then they should get a 50% discount. I think this kind of incentive would be effective in gaining more volunteers, as long as the club can afford it.*
- *Provide coffee.*
- *Volunteers could be awarded small discounts on fees dependant on hours volunteered. Other clubs have offered this however, I do realize it means keeping track of those numbers and another job for someone. I believe there is importance to rewarding volunteers equally for hours spent.*
- *It has been MANY years since I've been called on to volunteer for anything, even though in the past I've fee collected, and signed up to be available for various things, so I think it's hard to get volunteers if we members don't get called on to volunteer, or know what we can do.*
- *Social events.*
- *More dates to accommodate varying schedules- regular updates via e-mail.*
- *Ask members to contribute to a thank you basket of baking, gift cards, etc.*
- *Coffee card.*
- *Good communication and social events for members.*
- *Good question, for me I am waiting until I retire to volunteer. Is there a set amount of hours people must do for a free pass? Maybe if I knew how many hours I needed to do that might help me decide if I can afford that much time or not right now.*
- *Create a rebate type of system versus the free season pass. So, we all join and pay a "volunteer" fee of say \$50.00. If you volunteer as a coach, as a Board member, as a fee collector for x # of days, etc. (needs to be substantial enough) then that can be rebated or deducted from the registration costs.*
- *Signage and talk to skiers.*
- *There will only be so many..... that offer their time. If I recall, Nelson Nordic had a volunteer program that awarded credits or something for their time allocated to club activities. All volunteers should be rewarded in the same manner to ensure consistency etc. (a bit of a moving target - tough to judge and monitor).*
- *Earlier info on fall work parties, or other activities. I have been booked into other things last two falls by the time the work parties were advertised.*
- *A season start social/info session (hot dogs, donuts and coffee/cocoa) and a wind-up BBQ (hamburgers, potato salad and drinks) for all volunteers would be great. Both at the Viking Centre. The wind-up BBQ should be supplied by a local service group (Lions?) for a cost to the club. More volunteers or executive should not have to put this on. This would be the best recognition as opposed to other "here and there" recognition.*
- *Have it required as part of membership.*
- *More Rosslanders/ Blackjack skiers would volunteer if fees were higher. It is too cheap for them now.*
- *Well planned time table to minimize individual volunteer hours needed.*
- *Pot lucks? A free day pass, family pass?*
- *Weekly emails advising of volunteers needed for the upcoming week. Commitment only for a day or 2 rather than getting locked in for the season.*
- *E-mail us more often about volunteer parties and opportunities.*

27. The Club has recently updated its Website and launched Facebook and Instagram social media. Which of these do you use?



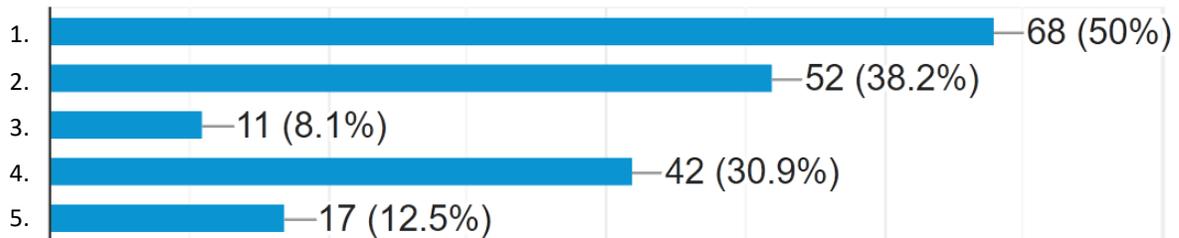
28. Do you have any comments or suggestions regarding the Club's website or social media?

- Love the website for trail conditions and what's been groomed, so great. Thank you! And the Instagram photos are good too!
- The website needs to be improved. The picture of the cabin covered in fog should be replaced with a picture of a cabin in good light/sunlight. When one opens the website it needs to be interesting and "catch the eye".
- Very good communication on grooming particularly the planning.
- The grooming reports have been fantastic in that they: 1. tell you what happened and WHY. 2. Predict what will happen tomorrow and WHY. This allows people to "plan" their next days' ski, knowing that certain favourite trails will be groomed (of course barring no unforeseen circumstances). This is just plain respectful of people's time and gas mileage. The social media posts have been great too - a way to build enthusiasm. Please do NOT resort to twitter, lol.
- I was pleased with information and updates it provided.
- The more informative and timely grooming reports were much appreciated.
- The website is great, always can find what I'm looking for (well, once I had to write and get directions to club newsletters, but otherwise ...)
- Getting better all the time.
- FB could share more pics & stories of events, ie adult ski classes, potlucks etc to increase marketing reach. Encourage the public to share their pics...contest?
- I think the website is great and the information is up to date and satisfies all my needs.
- Timely updates are very much appreciated.
- Please maintain the existing website for those of us who don't use Facebook or Instagram because of privacy concerns.
- Club is doing a great job. Big improvement in the last year.
- Keep grooming report current. Maybe through GPS (Like Blackjack)
- Much improved website updates this past year! Thanks to the web-mistress/master!
- Include the temperature when possible at the ski location which is often different than the Paulson summit.
- Loved the grooming report!
- The grooming report is always my 1st stop! It's well done!
- Your website is great...usually update information about the trails, which is important.
- The communication has been greatly improved, but seemed to wane near the middle of the season. A bit more of an idea of when you plan to groom would be very helpful!
- More social media for advertising to younger people
- Real time grooming report would be nice.
- I love the extra effort the groomer puts in to tell us about the conditions of the trails.
- Better updates for conditions.
- Website is a must for certain markets, Fbook probably the same. I am not an IG user but it is certainly 'appears' to be the 'hot spot' for certain markets (some outdoor activities). I wonder how long this will continue

(each media platform seems to have a life span thru society). I think it is well done and provides good information. The more platforms used the more time consuming (although there is 'one stop shop' things out there to post to one site and share on all). But still, having too many means more places to look. I'd bet from a demographics perspective, there would only be the need for 1 or 2 communication portals. I favor the website and Fbook as the main portal.

- Early morning updates on trail maintenance (should I drive long distance or not?)
- The map should be on the main page tool bar.
- Grooming updates are a good addition.
- Make the link to the Highway camera very obvious and clear. A trail conditions report that is up to date and very accurate as to speed, hardness, other snow features is critically important, its not necessary to ramble on about breakdowns, who did what, order of tracking, etc, other than to say that which trails have been tracked and which ones haven't. The hazards need to be clearly identified. We read these reports faithfully and have been frustrated by how obtuse they can be. Also, we realize changes sometimes are inevitable, but it is really important to follow up with what groomers SAY they are going to do, then what they actually do.
- Great website improvement.
- The Groomers comments were wonderful. Thank you!
- Love it. Share your member's posts.
- Establishing a web accessed temperature gauge and webcam would be nice, although this is challenging due to the location being off the cell network. In the not distant future, the current technical challenges may be reduced, however.
- Provide on-line real time air temperature at the Viking Cabin on the website.

29. The Club receives referrals and provides input and comments to government and forest licensees on proposed timber harvesting, road construction and related plans. What is your opinion regarding forest management activities in and around the ski trail network?

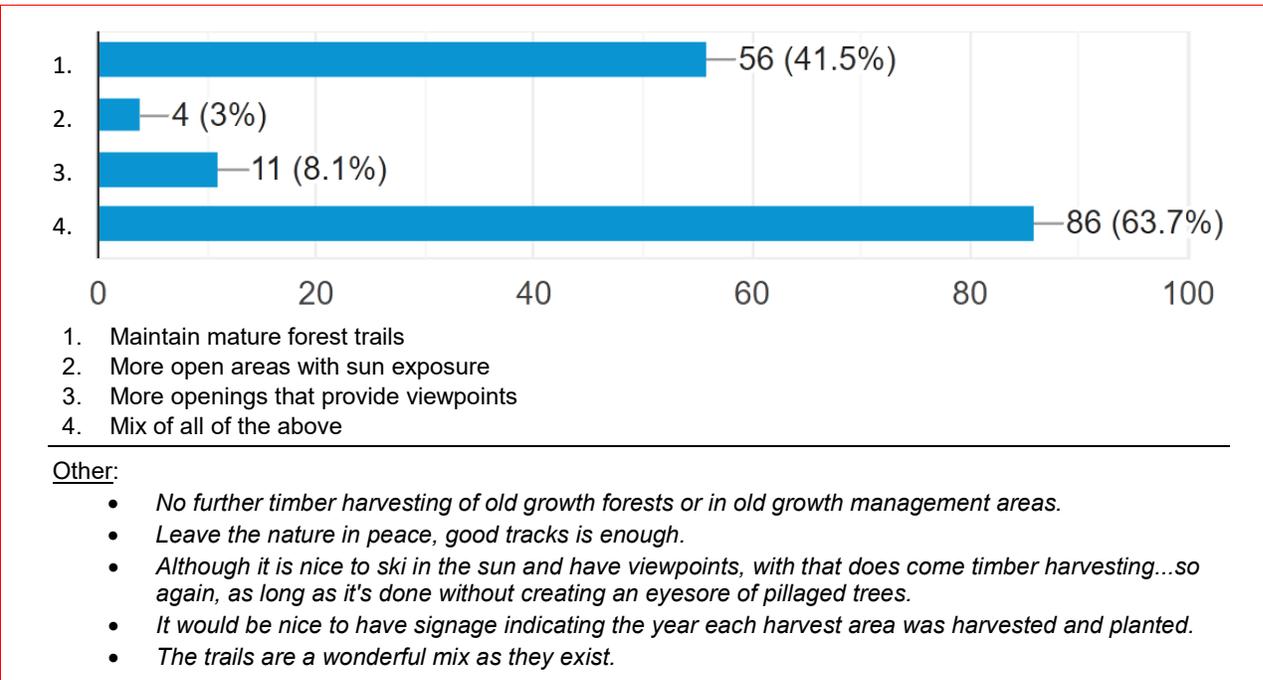


1. Ski recreation and timber harvesting are well integrated
2. Timber harvesting & road building benefits recreation opportunities
3. Timber harvesting has negatively impacted the recreation experience
4. Future timber harvesting could negatively impact the recreation experience
5. No opinion

Other:

- Skiing would not be there without the timber roads.
- I'm really upset about the planned logging between the Pine and Rossland-Paulson trails. That's an amazing tract of forest and it's going to be a huge loss. It's also deeply ironic that the Old Growth trail is still named as such even though it borders a 2km long clear cut.
- Harvesting could impact but could be managed so it is minimal.
- Keep Atco and BCTS out of the Old Growth Management areas.
- We should be open to a bit of narrow opening clear cutting to create viewpoint vistas. There are very few viewpoints on our trails.
- This is a very large issue because of concerns I hold about the way timber harvesting is managed everywhere in the Province. I think the Club has done a good job negotiating the recreational vs. economic interests within the current framework, but feel that the Province is allowing too much harvesting.
- Integration is good but needs to be done very carefully.
- Maintain close partnership & communication with forestry operators.
- Although if new trails were to be put in, obviously some timber harvesting would have to be done. I just don't agree with unnecessary harvesting of trees.
- Nice when partnerships can be formed.
- Unfortunately unavoidable....in our day and age.

30. Related to forest management and the ski trails, what should be the future priority to enhance, or maintain, the skiing experience?



31. Additional Comments: Please provide any comments you have for the Club Executive on any of the questions above or other topics related to any aspect of the Castlegar Nordic Ski Club.

- Thank you to all the volunteers that make our club so amazing! We totally appreciate you!
- I will continue to support the Club and buy annual memberships - the staff and Club executive are doing a very good job of maintaining the Nordic ski area and Club. Thank you.
- I wish the grooming season lasted longer, and could be done late winter/early spring on an as needed basis after fresh snowfall. I understand late season can become icy and grooming not always possible (but I think people understand that and your grooming communications can make that clear too). I just love the trails up there and wish they were groomed longer. I would support membership fees increase to lengthen the season.
- I understand the snowfall at this year's loppet was a big undertaking for groomers. But I do wonder if more people would have entered had they seen a grooming report the day before that said, "We have packed and tracked the loppet loops today (day before loppet). As we are expecting further ongoing snowfall overnight and through the morning, we will be out early on the day of the loppet to refresh the tracks. Expect snowfall to continue, but with this early morning grooming refresh and cool temperatures calling for a straightforward blue kick wax, you can still expect a stellar ski experience. The participation in the 40 km route was minimal this year, and I think the grooming report that indicated grooming was done (and no more to come) the day before may have scared some people off, knowing there would be a lot of trailbreaking. The loppet is such a fun keynote annual event and tradition, and I would like to see grooming beefed up for it, and any other special events.
- The grooming order and frequency depends not only on Snowfall amount and Snowfall frequency so it is difficult to provide a standard. A lot of the decisions have to be at groomer discretion.
- Thank you for all you do; my winter are greatly improved because of Nordic Ski Club
- I do understand the challenges encountered. However, it did seem like track setting was not as frequent as I would have liked this year. The hard work was appreciated and the quality of setting was quite good. CNSC provides a really unique classic experience in ideal terrain for it. I love skate skiing but Black Jack does a great job with it. It is really nice to still enjoy the tradition of nice classic ski that CNSC provides.
- You're doing a great job and I'm most appreciative. As an older person living quite some distance from the facilities, I don't have much to offer other than my fees, but I'm happy to contribute, and to have the opportunity to provide this input.
- As to the question on grooming priorities, my hat's off to you in figuring this out. I'll make do with whatever you are able to offer. The only factor I'd like to argue for is more budget for grooming, which could possibly reduce

the need for making difficult choices because there could be greater capacity with different equipment and larger crews. That, of course, goes along with my thoughts about how low the fees are. I appreciate that not everyone would welcome or could necessarily afford a substantial increase, but there are ways of accommodating those whose circumstances require support without setting the bar so low for everyone.

- I believe the new management have done a great job in improving communication (such as this questionnaire) and doing a great deal themselves. I wish to thank them for their hard work and trust that everyone in the club also acknowledges their fine job.*
- I love this ski area. Maps are excellent (all formats) and I like that fact that you still feel like you are in a wilderness area. Limit harvesting or at least ask licensees to think of smaller openings or different systems.*
- You are all doing a great job! Keep up the good work!*
- As a first year member, I have been thoroughly impressed with the trail, the tracking, and the wonderful facilities that are offered. We have a very special place. My only disappointment was how early it closed however I do recognize it was unusual circumstances this season. For the futures, I would love to see the season extended as long as possible and would be willing to pay higher fees if that is needed.*
- There is very limited 'old growth', and seems to be less of the intimate groomed forested trails.*
- For families and the kids a better tobogganing area would be great.*
- Track-setting immediately prior to (i.e. the morning of) the Loppet is critical in order to make it successful and attractive to those not in our club. Having the Loppet on non-tracked trails defeats the purpose and casts a negative light on our club's ability to maintain the trails in good condition.*
- Focus on track setting and the frequency of setting.*
- You do a great job.... thank you.*
- It was a fantastic year with exceptional grooming!! Thanks all of those involved!!*
- You quit grooming way too early this year, especially considering the current pandemic. Nelson and Black Jack clubs did this as a service to the community in these challenging times. You didn't step up. I'm very disappointed, and will probably ski at one of the other areas next year.*
- Would be good to see more in the 30-50 year range on Executive as the older people will leave at some time.*
- I would love to see the scope expand to include a few trails open to fat tire bikers. I feel it could help expand the membership base and open up opportunities for growing sport market.*
- A punch pass might be an option for limited users.*
- The Castlegar Nordic Executive is made up of an amazing group of people. Thank you!*
- The club executive, trail groomers and volunteers have done an awesome job of maintensex and improvements of our Nordic ski club, trails and shelters. Thank you for all your hard work.*
- Considering that CNSC is a small operation staffed (mostly) by volunteers it provides EXCELLENT skiing.*
- FYI: I became a member so that I did not have to "sign in". Signing in seems to have become a "have to". I will NOT purchase future membership if I also have to sign in. The membership should provide you with the "numbers" that you need. If it's a insurance issue, have me sign a waver at time of membership purchase. Love your club, but when I get there, I just want to get going.*
- Thanks for opportunity to provide feedback. Suggest club hold to current course for another year or two to see how changes contribute to xc ski experience at CNSC.*
- Certainly the more timely track setting the better. Would like to see two groomers working together for safety and efficiency.*
- It's a great facility that is well managed. Could do more but then need to charge more like Blackjack.*
- The Blueberry/Paulson ski trails are my favourite place to ski. It is the most beautiful spot with so many options of trails. I find it very awe inspiring whenever I ski there. Everyone who contributes does a great job. If no improvements or changes were made, I would still love skiing there.*
- Thank you for all you do!*
- Building the youth development program is key to long term success for the club. The Kootenay's have several clubs that have been developing - and a new one in Grand Forks. Aligning with those clubs for the skill development programs - via belonging to CCBC - provides a synergy and excitement for the youth. They can grow their skills and participate in many fun events with other clubs versus being solely focused at our club. That is what will keep them involved in the sport. To build the youth program, additional trail grooming for skating is necessary (grants via CCBC can be obtained for some club skate equipment for kids). A grant might be possible for a new grooming machine - two CCBC clubs were successful at receiving significant grants this year (one over \$100,000) for grooming equipment. Small piston bully's exist that could revolutionize the grooming - and extend the season into late April.*
- I support increasing the annual membership easily by \$25.*
- About the reciprocal agreements with Blackjack and Nelson - both of those clubs participate in the "Punch Pass" with CCBC. This is a pass that is offered for sale when joining a CCBC club. This provides opportunity to ski at different places at a reasonable cost while also supporting ski tourism. I wonder if more people use the reciprocal agreement at our club versus our members going to Blackjack or Nelson.*
- Thank you for all the work you're doing - such a great place to ski!*
- Grooming is the key to the ski area. Ungroomed classic skiing is not enjoyable.*

- *I believe the club does a good job (although I have no idea how it is doing financially), the facility is top shelf in my opinion. The location, trail network and shelters are great - that is why I volunteered to do cabin duties:)*
- *We love the club and are worried about how certain developments would negatively impact the experience. Its affordable and beautiful, not a "highway" like blackjack, but a nature experience. I'm all for increasing membership but I hope new members are ones that will appreciate the club for what it is.*
- *Morning website updates are key!*
- *Great club, excellent executive, thank you so much. I have skied all over the province and been involved with several clubs, from my experiences CNSC is doing very well with strong leadership.*
- *Saturday and Sunday shuttle bus? 10:30 there and 2:30 return. Find a driver that skis so she stays there for the duration. Club could own the passenger van that could be purchased used, like a small 20 passenger school bus that could also be rented out with the driver to other groups once in a while. Or perhaps share a similar vehicle with a group that does not use the van/bus on the weekends. Like A REGULAR SCHOOL BUS THAT ALREADY HAS A DRIVER that is not being used on the weekends. That would get more 10 to 18 year old kids out who would not have to rely on non-skiing parents to haul them out there. Talk about encouraging youth development!*
- *Grooming is a priority. Occasionally it has been somewhat spotty, for one reason or another. I'd support a small fee increase if we could be assured of more regular grooming. Order of grooming should be clear. I don't think we should be encouraging skate skiing. Occasionally skate skiers have gone on single track trails, or chopped up the track on double track trails. It should be made clear that this is not acceptable. It might be worth considering to make the RP trail a one way (downhill) trail. Thanks for the opportunity to comment. You guys rock! Let's hope this pandemic thing is out of the way next winter.*
- *This resource is an absolute gem, and the people that run the organization are just fantastic. I can't thank you all enough for what you do. Please... Hire trackers for next year - some extras when the conditions need more hands on deck.*
- *Really great trails and the quality of grooming is excellent. My only suggestions would be to not always prioritize the Mud Lake / beginner loops, which leaves the longer intermediate loops last. And if there is good snow conditions, please continue grooming as long as possible! This year the grooming ended in March but there was great snow afterwards so I had to ski at BlackJack. I would support increased fees to allow for a longer grooming season. Thanks for the opportunity to comment.*
- *The current leadership in the club is doing very well, thank you for your efforts. Concentrate on the basics, and improve the frequency and quality of your classic track setting to develop consistency in visitor visits. We travel a long distance to this location for the experience, and when we arrive and tracks are not set until late in the day, it is disheartening.*
- *Thank you for all you do. We love coming up and sharing with friends and relatives.*
- *Regardless of any comments, it is important to realize that CNSC is a gem, that is very well run and affordable. There is very little needed in improvements, and the facility is one of the best places for affordable and quality XC skiing in the province. Take a bow, Directors, as you are collectively doing a fine job at managing a wonderful ski club! The quality of trails and maintenance, the caliber and maintenance of the huts, combined with the affordability, is what makes Paulson xc so special. It is good forward thinking to make plans for the future, but equally important to remember what makes this place so special!*
- *Thank you so much for your efforts and energy.*
- *Going back to the tracking, our family was very disappointed with the track setting this season, particularly the season before the Loppit (after the Loppit the track setting seemed to improve). There were so many weekend days where we went up and the tracks hadn't been completed until it was getting dark and then there was fresh snow again the next morning. We had to cut our own trail and a good chunk of the Loppit. I know that it's a tough job, but the reason we've been coming to Castlegar Nordic for so long is because it's by far the *best snow* in the region. That needs to be coupled with good track setting.*
- *Thanks for putting the survey together! We were disappointed that the AGM had to be cancelled.*
- *With our changing world more protective equipment for volunteers latex gloves and hand sanitizer a must masks as needed for pre-season clean up*
- *I appreciate that U keep the membership fees affordable! I have been happy with the grooming whenever I can drive over from Nelson.*
- *We are Nelson Nordic members and love the back-country feel of your trails. Thank you!*